

NO QUIBBLE GUARANTEE

For Micro Scooters, Chilli Pro Scooter, Amazon & Ebay

Our NO QUIBBLE guarantee means if you don't LOVE it you can arrange to send back for an exchange or refund. We have a couple of exceptions. Safety helmets can still be returned but only if the header card is intact. Personalised or Design Your Micro products can only be returned if they are faulty or damaged on arrival.

Simply visit micro-scooters.co.uk/returns to book your return or scan our QR code:



HOW TO LOOK AFTER ME

With a little TLC your Micro scooter will last and last. All it takes is a couple of minutes a month to ensure you can enjoy a lifetime of scooting adventures.

For tips and advice on how to look after your scooter, scoot on over to micro-scooters.co.uk/TLC

WE STOCK SPARE PARTS FOR EVERY MICRO SCOOTER. SO YOU CAN KEEP SCOOTING FOR LONGER.

T TEST
Test the brakes and test your grips to make sure that they are secure and not damaged.

L LOOK
Look – are your wheels free from debris and are all bolts and screws tight?

C CLEAN
Clean the scooter and dry it thoroughly after use in wet conditions.

SCOOTERAID

Got an old scooter?

Send it back to us and we'll rehome it with a child who would otherwise miss out – so they can start their scooting adventure.

Find out more at micro-scooters.co.uk/scooteraid



RETURNS FORM

Exceptions: We do not accept returns for safety helmets with no header card in place. Personalised or Design Your Micro products unless faulty on arrival.

Customer Name <input style="width: 90%;" type="text"/>	Order Number: <input style="width: 90%;" type="text"/>
---	---

Return/Exchange Reason (Select one)

A Helmet doesn't fit	B Incorrect item chosen	C Item does not fit the scooter	D Item/Colour not same as image	E Poor quality	F Product faulty damaged
-----------------------------	--------------------------------	--	--	-----------------------	---------------------------------

Product Code	Product Description	Quantity	Reason code for return/exchange	PLEASE TICK	
				REFUND	EXCHANGE
				REFUND	EXCHANGE
				REFUND	EXCHANGE
				REFUND	EXCHANGE
				REFUND	EXCHANGE

Please add additional notes, or reason if not captured in the codes above:-

DETAILS OF EXCHANGE(S): If you would like to exchange, please add details of the replacement item(s)

Product	Quantity	Size (If applicable)	Colour/Pattern	Price

Please confirm the Name and Address for replacement order:

Micro Scooters Returns,
 Belkin House,
 Shipton Way,
 Express Business Park,
 Rushden,
 Northants,
 NN10 6GL, GB

